



The global spread of COVID-19 is something that affects all of us and we hope you are staying safe and hopeful during this very challenging time.

The health and safety of our residents, team members and families is always our priority. We are closely monitoring all of our local, state and federal health agencies to ensure we can respond quickly and effectively to protect our community and mitigate risk of an outbreak.

### Active Safety Measures

- **Screening** – All staff and essential visitors enter through one door and will be screened upon entry into the community. Temperatures will be taken with a temporal thermometer and documented on the screening log. Staff and essential visitors must answer appropriate COVID-19 symptoms questions. Anyone who does not pass the screening will not be allowed entrance to the building. Residents will be screened three times daily...at the beginning of each shift.
- **Visitors** – Visitors are restricted to only essential workers. Family visits are scheduled and set up with team assistance to minimize risk of exposure.
- **Deliveries** – All deliveries must be left outside the community for staff to collect, this includes items delivered for the community and for residents.
- **Face Masks** – All staff, including culinary staff, in the community wear a mask over their nose and mouth.
- **Education** – Team members receive additional education and training following CDC recommendations to prevent the spread of COVID-19, focusing on proper handwashing, housekeeping, and disinfecting.
- **Testing** – Active testing of both residents and team members is conducted on site.
- **Communication** – Our team provides consistent updates and communication to those who live and work in our community.

We are committed to providing quality experiences to our resident's manner of living and appreciate the flexibility of our residents, team members and families as we navigate during these unusual circumstances.

### Expert and Family Resources

**Centers for Disease Control and Prevention**

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

**California Department of Public Health**

<https://www.cdph.ca.gov>

**Coronavirus (COVID-19): Tips for Dementia Caregivers**

[https://www.alz.org/help-support/caregiving/coronavirus-\(covid-19\)-tips-for-dementia-care](https://www.alz.org/help-support/caregiving/coronavirus-(covid-19)-tips-for-dementia-care)

Questions or concerns? Please contact [info@TheOarsSeniorLiving.com](mailto:info@TheOarsSeniorLiving.com)